



CHARLOTTE
OFFICE OF ONEIT

Mail Migration #391

*Moving University Email from @uncc.edu to @charlotte.edu
for Students*

Email address migration



Beginning on **May 18, 2023** all students, faculty and staff will receive a **@charlotte.edu** email address

NOTE: This will include your ninernet@charlotte.edu

These changes are for the main uncc.edu email domain; alumni email is not included in this effort at this time.

Sending Emails



Default sending email address will be your **@charlotte.edu** email address



yourninernet@charlotte.edu

Receiving Emails



You will continue to receive emails sent to your **@uncc.edu** address
AND begin to receive emails sent to your **@charlotte.edu** address

yourninernet@uncc.edu

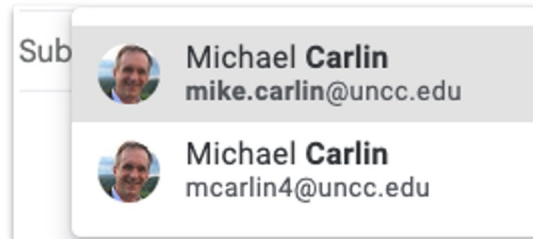
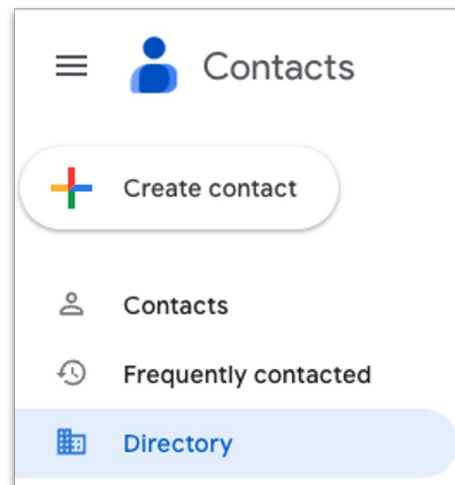
yourninernet@charlotte.edu



Contacts / Directory



Contacts / Directory will show both @charlotte.edu AND @uncc.edu email addresses. **Choose @charlotte.edu when sending email.**



2 more charlotte.edu email addresses will show up in the directory after May 18th.

yourninet@charlotte.edu

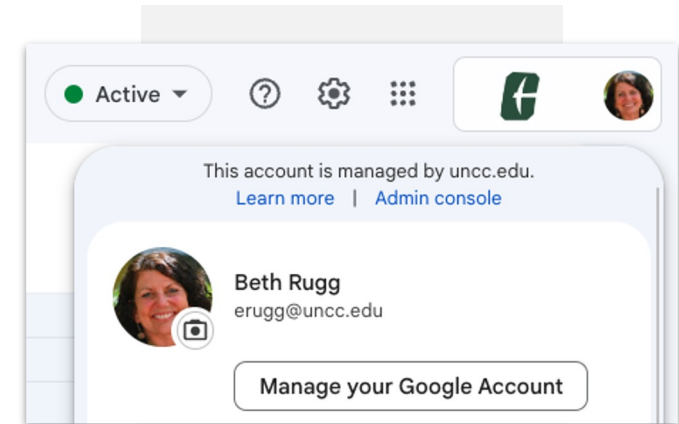
AND

your.alias@charlotte.edu

What Won't Change: Google Account



Your Google account is not changing; it will still be **@uncc.edu**. The option to rename your account will come later.



What won't change



- Logging into systems with Single Sign On (SSO) e.g. Canvas, my.charlotte.edu, Banner
- Using Duo
- Using Eduroam *on campus*; off campus will need @uncc.edu email address
- Sharing to **@uncc.edu** for systems that don't use email aliases (DocuSign, Dropbox)

CHARLOTTE Web Authentication @ Charlotte

NinerNET ID:

Password:

[Log In](#)

[Forgot your password?](#)
[Get Duo Code](#)

Use of this service is conditional on compliance with the University's [Computing Network Policies](#).

NOTICE: You MUST close and exit your browser program after log-out to ensure security.

You'll still see @uncc.edu



- This is just the beginning.....
- We still need to switch your primary account name to **@charlotte.edu** AND update email addresses in all systems (*e.g. Banner, Dropbox, Adobe*)
- This will take 1-2 years
- Until everything is switched, expect to see BOTH **@uncc.edu** and **@charlotte.edu**

For May '23 Graduates



Graduates maintain accounts for ~2 semesters. Grads will get charlotte.edu applied just like everyone else.

For Alumni



- Alumni email addresses (@alumni.uncc.edu) are not being updated on **May 18, 2023**, a separate project will be initiated.
- If a May '23 grad wants an alumni account, they will get one with **uncc.edu** address.
- See this [FAQ](#) for info on signing up for alumni email

For Fall '23 Incoming Class



- New students will have both uncc.edu and charlotte.edu email address
- Default sending address will become charlotte.edu on May 18th for existing accounts

New Accounts

For students, faculty & staff



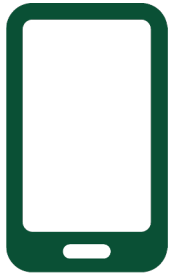
- Nothing changes on May 18th; the account provisioning process stays the same.
- In the future that will change; new accounts will get created with charlotte.edu address by default but they will still have a uncc.edu address in systems.

For Website Content Owners



- You will need to manually update email addresses listed on websites **after May 18, 2023** to the new **@charlotte.edu** email address.
- Pdfs will also need to be manually updated.

What students will need to do May 18th...



Check mobile devices

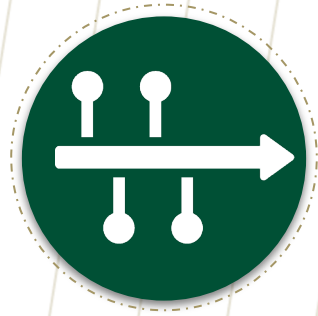


Use charlotte.edu for email

Some specialized systems may still use uncc.edu for login. Check with professors.



Timeline



March - May '23

Pilot change within the Office of OneIT

May 18, 2023

Go Live with @charlotte.edu email aliases for all accounts

Summer '23

*Develop user tool to "switch" primary account to **@charlotte.edu**;
start issuing new accounts with **@charlotte.edu** as default*

Academic Year '23-'24

User initiated "switch"

Summer '24

Automatically "switch" remaining accounts

After Summer '24

Continue to switch systems

Contact us/ Resources



>Email questions:

gmail-change-group@uncc.edu

>Website:

<https://itprojects.charlotte.edu/highlighted-projects/project-391-mail-migration>